

## BETHESDA WATER SUPPLY CORPORATION -- MISCELLANEOUS INFORMATION

Standard monthly minimum bill is \$18.50 for zero gallons plus:

0 - 10,000 gallons is	\$4.25 per 1,000 gallons
10,001 - 20,000 gallons is	\$4.50 per 1,000 gallons
20,001 - 30,000 gallons is	\$4.75 per 1,000 gallons
30,001 - 40,000 gallons is	\$5.00 per 1,000 gallons
Over 40,000 gallons is	\$5.25 per 1,000 gallons

The TCEQ (Texas Commission on Environmental Quality) fee is .5% based on your water billed each month. Your monthly bill is due by the past due date on the bill. If your payment and reading are not in our office by the past due date, a penalty of 5% on the late payment (minimum \$1.00) and \$3.00 on the late reading will be charged.

**You can pay your bill by phone using credit card or e-check at 1-877-258-9445. You may also pay your bill online at [www.bethesdawatersupply.com](http://www.bethesdawatersupply.com). You may call your reading into 817-295-2131.**

It is the policy of our Corporation that each member read and reports their own meter reading monthly. It is very important that we receive a meter reading each month. Your reading is also due by the due date on the bill. Please record your reading on the space provided on your payment stub and return it with your payment each month. If not read and reported by the due date, a penalty of \$3.00 will be charged.

### Other fees:

Return check fee \$25.00.

Reconnect fee during regular office hours \$25.00.

Reconnect fee during hours when office is closed \$37.50.

If payment is made to Bethesda's service person, collection or trip fee \$25.00.

If Bethesda's office is called to make payment arrangements after service person has arrived at property location, a \$25.00 trip fee is charged.

If after receiving the past due notice, a payment is made by check, and the check is returned by your bank, the service will be turned off without further notice. The return check fee and the unlock fee will both apply. Cash payment in full for water service up to date, reconnect fee and return check fee will be required to restore service.

According to the Service Agreement & By-Laws of the Corporation, a separate meter is required for each residence, guest home, mobile home, business, apartment etc. A violation of this requirement can result in the membership being canceled and the Corporation pulling the existing meter.

Tampering with meters can result in charges & forfeiting your water membership. No connections shall exist with private well systems and your water supply lines from Bethesda Water Supply Corporation. Meters will be periodically checked.

The Corporation's cut off valve at the meter is for Bethesda's use to service your meter. You will need to install an "easy to turn wheel type" cut off valve on your side of the meter. This valve will be for your use in case of an emergency or for any reason you may want to turn your meter off.

If you have any questions or need assistance in any way, feel free to contact the office Monday - Friday from 8:00 am to 5:00 pm or if an emergency exists call (817) 295-2131 and if the office is closed, the answering service will take the information and will forward to us. **Bethesda's fax # is 817-447-9370.**

We look forward to serving you and working with you in the future.